Health & Safety Policy

Service Stream



Service Stream is committed to providing a safe and healthy workplace. The health and safety of our people, our customers, and the communities in which we operate across is Service Stream's first priority.

We are all accountable for our actions and decisions as they relate to health and safety in the workplace and Service Stream encourages all workers to keep physical and psychological health and safety front of mind. It is expected that employees, contractors, and other stakeholders meet their obligations, take reasonable care for their own health and safety and that of others, and comply with Service Stream's requirements.

We aim to continually improve the health, safety, and wellbeing of our people, and eliminate the risk of injury and illness arising from our activities. To achieve this, we will:

- Maintain physical and psychological safety as our primary value and provide leadership and direction on health, safety, and wellbeing matters;
- Implement and maintain risk-based health and safety management systems and work practices which are integrated into our operations and seek to eliminate hazards and reduce risks;
- Comply with relevant health and safety laws, regulations, industry code of practice, licenses and other safety requirements, including our ISO 45001 certification and other accreditations;
- Provide and maintain a safe and healthy working environment, including plant, equipment, structures, facilities and processes, proactively using the hierarchy of controls to eliminate hazards and reduce risks;
- Consult, coordinate and communicate with our employees, contractors, suppliers, clients and other relevant stakeholders on health, safety and wellbeing matters that affect our workplaces and workforce;
- Provide adequate information, instruction, training, and supervision to enable the workforce to undertake their work safely;
- Promote the reporting of all hazards and incidents and respond through investigation and the implementation of appropriate preventative and corrective actions;
- Empower our people to raise issues & concerns and stop unsafe work, and be actively involved in implementing agreed solutions;
- Set health, safety and wellbeing targets and objectives, and report on our performance;
- Provide appropriate resources to maintain a safe workplace and support continuous improvement;
- Undertake regular audits and inspections to measure and report on our health and safety performance;
- Undertake periodic reviews of this policy and supporting systems, processes, and documents, to verify they remain relevant and fit-for-purpose.

Service Stream Policy Approval	
Approved by:	**Leigh Mackender** Managing Director, Service Stream Limited
Date:	28 October 2026
Signature	