

Service Stream

Beakon System Training

Defence & Social Infrastructure

January 2026



ServiceStream



Australian Army CH-47 Chinooks and Royal Australian Navy MH-60R Seahawk on the flight deck of HMAS Adelaide during Wet and Dry Environment Rehearsals at Cowley Beach Training Area.

Contents

1

About

- What is Beakon?

2

How To – Live Demonstrations

- Log in
- Update Profile & add Bank Details
- Create your Workforce
- Assign an Admin
- Submit documents & Online Learning

3

Compliance

4

Troubleshooting and Help

5

Key Deadlines

6

Questions

What is Beakon?

Beakon Overview

- Beakon is Service Stream's subcontractor onboarding and workforce compliance system.
- Enables our contractor partners and their employees to submit compliance documents and complete assigned learning.
- This may include insurances, audits, site inductions, licences, white cards, qualifications and training.
- Ensures our partners are compliant at a company level and that the field workforce has all the required tickets to access a worksite.

The screenshot shows the ServiceStream Beakon dashboard. At the top, there is a navigation bar with the ServiceStream logo, user roles 'SS Employees' and 'Contractors', a search icon, and a profile icon. Below the navigation bar is a 'Dashboard' button. The main content area is divided into two panels. The left panel, titled 'Employee - Welcome to Beakon', features a group photo of five workers in safety gear. The right panel, titled 'My Documents to submit', contains a table with the following data:

NAME	CATEGORY	EXPIRY	STATUS	ACTION
+ Document 1 (Mandatory)	Documents		Not Submitted	Add
+ Document 2 (Mandatory)	Documents		Not Submitted	Add

At the bottom of the table, there is a pagination control showing '<< < (1 - 2 of 2) > >>'.

Demonstration

1. First Time Login
2. Update your Profile
3. Create a resource
4. Assign an Administrator
5. Submit documents



Compliance

- We're uploading **compliance and training requirements** for the Defence project sites progressively.
- You'll receive **email notifications** as these are assigned over the coming days.
- Documents marked '**M**' are **mandatory** and must be uploaded.
- Documents marked '**O**' are optional; however **may still be required**.
- Look out for emails from **Beakon** and **DSI Compliance**



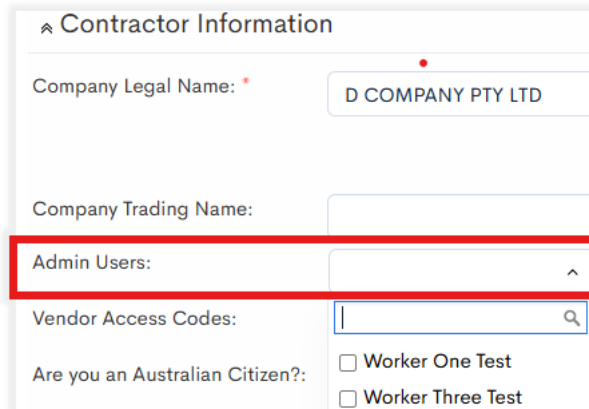
Troubleshooting

1. Can't locate or need help the Microsoft email Invitation to log in?

Email dsi.compliance@servicestream.com.au

2. My Administrator can't upload documents ?

Open the **Vendor Prime** profile and select the **Admin User** from the drop-down.



Contractor Information

Company Legal Name: * D COMPANY PTY LTD

Company Trading Name:

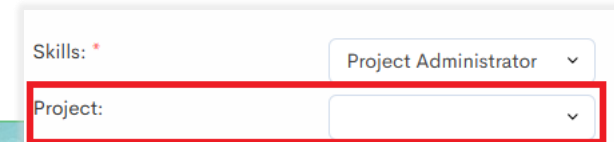
Admin Users: [dropdown menu]

Vendor Access Codes: [input field]

Are you an Australian Citizen?:
 Worker One Test
 Worker Three Test

3. My Administrator has document requests in their profile?

Open the **Vendor Admin** profile and leave the **Project** field empty.



Skills: * Project Administrator [dropdown menu]

Project: [dropdown menu]

Support Materials and Help

- Our quick guides and videos become available after first login. [Click here](#) for help logging in.
- After login, visit [Beakon Workforce Compliance Hub - Home](#)
- If you get stuck, email dsi.compliance@servicestream.com.au



Key Deadlines

1. Login, update your profile and create your workforce

- By Friday 9 January

2. Upload compliance documents and complete any online inductions

- By Friday 16 January



Questions

servicestream.com.au

Thank You

